

Micro-Credential Programme

SUPERVISION IN HOSPITALITY INDUSTRY

This programme emphasises the importance of supervision in the hospitality industry and provides students with a broad understanding of how a hospitality establishment operates. Students will also be presented with the opportunity to apply theories and concepts, as well as develop skills for an effective operation, by using real-world examples from industry professionals to reinforce the principles of good internal relations. This programme also teaches students accountability and communication skills to overcome challenges in all operational areas.

Programme Structure

- Module 1: Supervisor as a Manager or Leader
- Module 2: Developing Performance Standards
- Module 3: Planning and Organising

Duration and Fee

Duration : 12 weeks

Fee : RM1,014

Delivery Mode

- Online Learning

Assessment Mode

- Coursework
- Final Assessment

Offered at

INTI International College Penang

INTAKES: APR & AUG